

Logistics English 2
Summer Semester 2008

Review: The Logistics Process

Think of the class in terms of the production – distribution – retailing process.

What are the main steps and processes?

Steps	Processes and Methods
Logistics	SCM
	Payments
	Insurance
Production	Types of production processes
	JIT
	TQM
Warehousing	Types and functions of warehouses
Retail	JIT
	Inventory Control
Customers	Quality: How do customers choose?
	Quality: What happens when there are problems?

For each process/method you should be able to:

- Define the process
- Describe the positive and negative aspects
- Describe how and when it should be used
- Know associated vocabulary